DATA-DRIVEN SOLUTIONS FOR AUTOMOTIVE REPAIR

An AutoZone® Company

ALLDATA.com
ALLDATA REPAIR®
By far the automotive repair industry’s leading provider of online automotive repair solutions, ALLDATA Repair includes OEM repair and maintenance procedures, diagnostic information, factory direct diagrams, TSBs, DTCs and more. It covers more than 38,000 engine-specific vehicles – 95% of all vehicles on the road today.

The addition of 300,000 non-OE color wiring diagrams provides interactive functionality not found in competitors’ products, such as viewing the entire diagram series side-by-side.

Included with your subscription is ALLDATA® Community. This is your go-to place to find real-world repairs, post questions, and offer your own expertise. It’s monitored by a dedicated team of in-house ASE Certified Master Technicians.

ALLDATA COLLISION®
Building on the power of ALLDATA Repair, ALLDATA Collision delivers factory-direct repair information targeted to body repair shops, including:

- Unedited OEM collision information for safe, accurate, and reliable repairs.
- Body and Frame: sectioning procedures, structural adhesives, interior trim, sensors and switches, and more.
- New Construction Materials: high-strength steels, aluminum, new plastics, etc.
- Evolving Technologies: hybrids, electronic systems, SRS, panel removal and replacement, etc.
- Electronic Systems: complete reset and reprogramming procedures.
- Full Mechanical Procedures: TSBs, full diagnostic procedures by DTC code, parts and labor, drivetrains, suspension, steering systems, and more.

ALLDATA COLLISION ADVANTAGE
Streamline your workflow, limit liability, and get estimates right the first time with ALLDATA Collision Advantage. It combines the power of ALLDATA Collision with the protection of Estimate Integration. You simply create an estimate with any of the three major estimating systems, then use ALLDATA Collision Advantage to access detailed OEM repair information, all on one screen, including:

- OEM Procedures
- OEM Alerts
- Vital Repairs
- Vehicle-specific Manufacturers’ Position Statements

More and more, insurers require participating Direct Repair Program (DRP) shops to use OEM-direct information such as that provided by ALLDATA to ensure safe, accurate and reliable repairs.

- 2018 PTEN Innovation Award, Computers and Software category
- 2017 SEMA New Products Showcase, Collision Repair and Refinish

ALLDATA MOBILE®
The ultimate in portable convenience, ALLDATA Mobile lets you take ALLDATA Repair or ALLDATA Collision right to the car on your iPad, Android, or Windows tablet. Use basic diagnostics to read P-codes, live sensor data, emissions monitors, and more.
NEW
ALLDATA DIAGNOSTICS™

ALLDATA Diagnostics turns an Android or Windows 10 tablet into a powerful, professional scan tool. It has a Vehicle Connection Interface (VCI) device that attaches to the OBDII port, then links via Bluetooth to your tablet, giving you the flexibility to perform scan tool functions anywhere around the vehicle.

And it’s the only scan tool solution with ALLDATA Repair or ALLDATA Collision built in*. Codes link directly to relevant articles, so there’s no punching out to a separate browser or application. Also added, more than 300,000 non-OE interactive color wiring diagrams, giving techs the option of comparing those to the existing OE diagrams.

Professional-level functionality meets ease of use

- Retrieve and clear manufacturer P, B, C, and U codes – the brunt of day-in, day-out diagnostics.
- Read and graphically display PIDs – live sensor data from all modules/vehicle systems (PCM, TCM, SRS, ABS, chassis/body systems and more).
- Perform bi-directional component control: connects with various vehicle systems to test a specific component.
- Conduct full-system exportable pre- and post-DTC scanning to ensure vehicles are repaired back to OEM condition.
- Seamlessly connect to ALLDATA Repair or ALLDATA Collision® information; codes link directly to relevant OE articles, including new color wiring diagrams.
- Access System Tests, Relearns, Resets, Initializations, and Calibrations as supported by manufacturer.
- Utilize Drive Test mode to access diagnostic features without being connected to the Internet.
- View tech-verified repairs without leaving the application.

The affordable scan tool solution with ALLDATA built in
- No charge for software or data updates; they’re included in the subscription price
- Hardware connection device is included in the subscription price

2018 PTEN Innovation Award, Scan Tools
2018 NACE Automechanika Innovation Zone, Repair and Maintenance

THE AFFORDABLE SCAN TOOL SOLUTION

Need help figuring out a complicated repair? Put ALLDATA’s highly-skilled team of ASE Certified Master Technicians on the case, with unlimited support calls until your problem is solved.* You can even live video-stream the problem using your smartphone and the free Rescue Lens app. Your ALLDATA Tech-Assist consultant can “draw” on your screen to help pinpoint the problem.** The other guys don’t do that!

ALLDATA TECH-ASSIST®

* Unlimited support calls per case involving one vehicle.
** Download the Rescue Lens app prior to calling ALLDATA Tech-Assist.
SHOP MANAGEMENT & TRAINING

ALLDATA MANAGE® ONLINE
Software that delivers everything you need to run your business, anytime, anywhere.

- Quickly create estimates, repair orders, and invoices.
- Order, add, and automatically invoice parts from industry-leading vendors: AutoZone®, WHI/Nexpart, Transtar Industries, IMC™, IAP, OEM Parts & Labor, and more.
- Track technicians’ time and cost.
- Run essential business reports.
- Use the built-in Customer Relationship Manager (CRM) to send job alerts and promotions via text or email.
- Work in the shop or access the entire program remotely, so you can work where you want, when you want.

TRUSTED PARTNERS

- **CARFAX**
  Look up VINs and get service reports.
- **Demandforce**
  Customer database marketing service.
- **QuickBooks**
  ALLDATA Manage Online exports to QuickBooks.
- **MechanicNet**
  Create a website and manage social media.
- **Paysafe**
  Securely process card payments online with Paysafe using PayGuardianWEB.

NEW INSPECTION

Jumpstart the check-in process at the vehicle – and leave those sticky notes at the desk! With this new tablet-based add-on* for ALLDATA Manage Online you can begin the estimate right at the vehicle, create or look-up an existing customer, fill out digital inspection sheets, and more.

* ALLDATA Inspection requires subscriptions to the Updated ALLDATA Repair, ALLDATA Manage Online, and ALLDATA Mobile.

Over 130 e-learning tools, right at your fingertips.

Self-guided e-learning courses and videos take you step-by-step through ALLDATA products and more. Our extensive training program includes instruction on subjects you said were most important to independent auto repair shops – like mechanical training on brakes, electrical, HVAC, and more, as well as business courses, like shop operations. Subscriptions include courses in both English and Spanish.
ALLDATA was founded in 1986 to satisfy the automotive market’s demand for digital OEM (original equipment manufacturer) repair information. In 1996, ALLDATA was purchased by AutoZone, the United States’ leading retailer of automotive parts and accessories, which currently has more than 6,000 stores in the U.S., Puerto Rico, Mexico, and Brazil. Today, ALLDATA is the industry’s #1 choice for OEM service and repair information, shop management software, and customer relations tools, trusted by over 400,000 technicians in more than 115,000 shops worldwide.

**OEM Repair Information | Mechanical & Body**

- **ALLDATA Repair** The industry’s #1 choice for unedited OEM info plus probable causes.
- **ALLDATA Collision** Factory-direct repair information targeted to auto body repair shops.
- **ALLDATA Collision Advantage** Get estimates right the first time with OEM Alerts & more.
- **ALLDATA Mobile** OEM info, verified repairs, and basic diagnostics on a tablet app.

**Diagnostics & Technical Hotline**

- **ALLDATA Diagnostics** Turns your tablet into an affordable scan tool with ALLDATA built in.
- **ALLDATA Tech-Assist** Call our diagnostic hotline staffed by ASE Certified Master Techs.

**Shop Management & Training**

- **ALLDATA Manage Online** Access complete shop management tools anywhere, anytime.
- **ALLDATA Training Garage** Online mechanical & business courses for shops and schools.

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